

ATTENTION EASTERN HEIGHTS CUSTOMERS:

On July 19, 2024, Tangipahoa Water District officially acquired Eastern Heights Water Association. During this transition, our office will continue to bill from the Eastern Heights billing software. Please continue to make timely payments either to P.O. Box 872 Amite, LA 70422 or at our office at 46463 N. Morrison Blvd Hammond, LA 70401. Currently we are only able to accept cash or checks for the Eastern Heights bills. Eastern Heights will begin to issue any meter deposit refunds soon.

When you complete the Tangipahoa Water District application and pay the applicable meter deposit, we will move you into our billing software. After you receive your first Tangipahoa Water District bill, you will be able to make payments online, over the phone, or in the office with credit/debit card. (Note: all credit/debit card transactions are assessed a processing fee based on the transaction amount.)

Beginning July 22, 2024, Tangipahoa Water District will begin accepting applications from customers of Eastern Heights Water Association. Applications are available at our office or can be found at our website (www.tangiwater.com) under "Forms & Reports". Make sure to select the application for Eastern Heights customers. In addition to your application, we will need a copy of your driver's license and a physical copy of your lease agreement or ownership documents. These items can be brought to our office in Hammond at 46463 N. Morrison Blvd. Our office hours are Monday-Friday from 7:30am-4:00pm. We are also working to organize a remote location in the Loranger area for accepting applications. We will release more information as it becomes available.

Tangipahoa Water District fees for residential customers are as follows and payable with the application:

Owner - \$50.00 Meter Deposit plus \$25.00 Service Charge (an additional \$2.25 will apply for all credit/debit card payments)

Lessee - \$100.00 Meter Deposit plus \$25.00 Service Charge (an additional \$3.75 will apply for all credit/debit card payments)

Fees for commercial customers will follow the standard fees per the policy of the Tangipahoa Water District.

The deadline for applications will be September 15, 2024. Failure to submit an application before the deadline will result in disconnection of your water service. A \$25.00 reconnection fee will apply at the time of disconnection.

Tangipahoa Water District's water meters are electronically read. Each customer will have their meter changed out to an electronic water meter. Our water is billed based on actual usage. A list of our current water rates can be found on our website under "Customer Service-Rates & Policies".

Additional information can be found at our website <u>www.tangiwater.com</u>.