

# Tangipahoa Water District

## Eastern Heights Customers

A Purchase Agreement or Rental Agreement must be shown when starting service.

Name _____	Date _____
Mailing Address _____	Phone(s) _____
_____	Home/Office _____
City _____ State _____ Zip _____	Cell _____
Meter Address _____	Social Sec #/EIN _____
_____	D.O.B. _____
City _____ State _____ Zip _____	Driver's Lic. # _____
Place of Employment _____	State _____
Occupation _____	Email _____
Eastern Heights Acct # _____	Other Contact Info _____
	_____

Applicants Signature **X** \_\_\_\_\_

\*\*\*\*\*FOR OFFICE USE ONLY\*\*\*\*\*

### OPEN ACCOUNT

WORK ORDER #: \_\_\_\_\_ ACCOUNT #: \_\_\_\_\_

PAYMENT TYPE:

CASH \_\_\_\_\_ CHECK # \_\_\_\_\_ CREDIT CARD \_\_\_\_\_ AMOUNT: \_\_\_\_\_

DATE PAID: \_\_\_\_\_ COMPANY REP: \_\_\_\_\_

CONNECT DATE: \_\_\_\_\_

REMARKS:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

ATTACHMENT "A"

**TANGIPAHOA WATER DISTRICT**

**WATER USER'S AGREEMENT**

This agreement, between the TANGIPAHOA WATER DISTRICT, a water district hereafter called the District and **X** \_\_\_\_\_, hereafter called the Customer.

**WITNESSETH**

Whereas the Customer desires to purchase water from the District and to enter into a water user's agreement as required by the WATER DISTRICT BOARD OF COMMISSIONERS.

Now therefore, in consideration of the mutual covenants, promises, and agreements contained herein, it is hereby understood and agreed.

The District shall furnish, subject to the limitations set out in the established policies of the District, and those hereinafter provide for, such as quantity of water as the customer may desire in connection with his occupancy of the following described property.

The Customer hereby grants the District, its successors or assign, a perpetual easement in, over, under and upon the above described land with the right to erect, construct, install and lay, and thereafter use, operate and inspect, repair, maintain, replace and remove water pipelines and appurtenant facilities, together with the right of egress over adjacent land for the purposes mentioned above. The width of said shall be not less than 10' from the road right of way.

The Customer shall install and maintain, at his own expense, a service line, which shall begin at the meter and extend to the dwelling or place of use. The service line will connect with the distribution system of the District at the nearest place of desired use by a Customer, provided the District has determined in advance that the system is of sufficient capacity to permit delivery of the water at that point.

The Customer agrees to pay for water at such rates, time and place as shall be determined by the District, and agrees to the penalties for noncompliance with the above as set out in the current established policies of the District.

The District shall purchase and install a cutoff valve and will also include a meter in each service. The District shall have exclusive right to use such cutoff valve and water meter. The District shall have final jurisdiction in any question of location of service line connection to its distribution system; shall determine the allocation of water to customers in the event of a water shortage; may shut off water to Customer who allows a connection or extension to be made to his service line for the purpose of supplying water to another user. In the event the total water supply be insufficient to meet all of the needs of the Customers, or in the event there is a shortage of water, the District may prorate the water available among the various Customers on such basis as is deemed equitable by the BOARD OF COMMISSIONERS, and may also prescribe a schedule of hours covering the use of water for garden purposes before suppling and water for livestock purposes and before suppling any water for garden purposes.

Should the District become aware of a leak in the Customer's service line, the need to repair such leak will be communicated to the customer verbally, or in writing at the address where the Customer receives the water bill. Should the Customer fail to repair the leak within (10) days following the receipt of the notice of the need to repair, the District without further notice may disconnect the Customer's service. It shall be presumed notice in writing has been received by the Customer by 4:00 P.M. on the 3rd day following the date any notice is given in writing.

The Customer agrees to comply with the requirement of the Louisiana State Board of Health that no other present or future source of water will be connected to any water lines served by the District's water lines and will disconnect from his present water supply prior to connecting and switching to the District's system.

The Customer shall connect his service lines to the District Distribution system and commence using water from the system on the date that the water is available to the Customer by the District. Water charges for the customer shall commence on the date the service is made available.

The acceptance of a deposit by the District is not to be construed as the consideration or cause of a contract or agreement between the District and the customer.

Any agreement or decision by an employee of the District pertaining to initial delivery of the water services communicated to a potential customer is subject to the policies in force and effect of the District's board of commissioners and is subject to review and override by the District's manager and/or board of commissioners.

The Director for the District has authority, in the Director's sole discretion, to impose a fee of \$500.00 against any customer or individual found to have tampered with a District meter, line, or other equipment owned by the District.

The failure of the customer to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

- (1) Nonpayment as of the due date will be subject to a penalty of ten (10) percent of the delinquent account.
- (2) If the balance is greater than \$50.00, or more than 90 days in arrears and not paid by the due date, service will be disconnected without notice.
- (3) In the event it becomes necessary for the District to shut off water from the Customer's property, a reconnection fee of \$25.00 will be charged to restore service. The customer may also be required to update the deposit before service will be restored.

IN WITNESS WHEREOF. We have hereunto executed the Agreement this \_\_\_\_\_ day of \_\_\_\_\_, 202\_\_  
in duplicate of original. (Revised 1/4/2024)

ATTEST: Customer Signature:  X \_\_\_\_\_

**TANGIPAHOA WATER DISTRICT**

**WELL USER AGREEMENT OF NON-USE OR CONNECTION TO THE PUBLIC WATER SUPPLY**

In accordance with Tangipahoa Water District Cross Connection Control Program and state law, a private well or auxiliary water source may not be connected in any manner to the public water supply unless proper protection against cross connection is provided. Only a Reduced Pressure Backflow Preventer (RPZ) or an approved Air Gap (complete separation from the public water supply) may be used for protection. These devices must have prior approval by the Tangipahoa Water District and be properly installed at the Customers expense. Prior to using the public water supply device must be installed in accordance with state regulations and initial testing of device completed by Tangipahoa Water District. In addition to initial testing of the Reduced Pressure Backflow Preventer (RPZ), annual testing by an approved backflow tester and reporting of device to the Tangipahoa Water District is required in a timely manner (Annually). Anyone not in compliance with this rule are subject to have their water service disconnected.

Check appropriate box:

This serves as notification that a well is located on the property at the following address.

This served as notification that a well is not located on the property at the following address.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I (we) understand and agree that this private water supply is and shall remain totally segregated from the public water supply, and no unapproved or unauthorized cross connection, auxiliary intakes, bypasses, or interconnections with any type of irrigation system or otherwise will be permitted without the proper cross connection control device and approval of the Tangipahoa Water District.

I (we) further understand and agree that should an auxiliary water supply be connected to the public water system at the above address, maximum cross connection control equipment in the form of an air gap or reduced pressure backflow prevention device shall be installed in accordance with state regulations to protect the public water supply.

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Signature: X \_\_\_\_\_

**TANGIPAHOA WATER DISTRICT**

**Water Rate Structure  
(Water Rates Effective)  
April 1, 2022**

**Residential**

\$18.00 for the first 3000 Gallons  
\$ 3.28 per thousand gallons over 3000

**Commercial**

Up to 1" \$32.00 for 10,000 Gallons  
\$ 3.28 per thousand Gallons over 10,000

1 ½" \$52.00 for 20,000 Gallons  
\$ 3.28 per thousand Gallons over 20,000

2" \$72.00 for 30,000 Gallons  
\$ 3.28 per thousand Gallons over 30,000

3" \$92.00 for 40,000 Gallons  
\$ 3.28 per thousand Gallons over 40,000

4" \$112.00 for 50,000 Gallons  
\$ 3.28 per thousand Gallons over 50,000

**Apartments and Mobile Home Parks**

\$18.00 per unit for 3000 Gallons  
\$ 3.28 per thousand Gallons over 3,000

**Dairy Farms**

\$52.00 first 30,000 Gallons  
\$ 3.28 per Thousand Gallons over 30,000

**Schools**

Billed According to Meter Size Installed

Date that customer received copy of rate structure \_\_\_\_\_

Customers Signature **X** \_\_\_\_\_

# Tangipahoa Water District

## ACH PAYMENT AUTHORIZATION

I give authority to Tangipahoa Water District to draw drafts against my bank account in payment of my water bills. Until this authorization is revoked in writing and received by the bank at least 10 working days prior to presentation of a draft, the bank is authorized to pay these drafts when so drawn and presented for payment and to charge the same to my account. I further agree to also notify Tangipahoa Water District in writing if I withdraw this authority.

From Your Water Bill:	From Your Check:
Acct Number                      Service Location	Name of Bank
Name on Account	Routing Number                      Bank Acct Number
Mailing Address	Your Name as Shown on Bank Account
City                      State                      Zip Code	<b>Please attach a voided check or letter from bank to assure accuracy in processing.</b>

Primary Phone Number: Home/Office \_\_\_\_\_ Secondary Phone Number: Cell \_\_\_\_\_

I would like to enroll for E-Billing and have my monthly bill emailed to me free of charge.

No, please send me a paper bill in the mail.

Email Address: \_\_\_\_\_

The utility payment will be posted on or within 3 days of after the due date of the bill.

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_